

Joint Health Overview and Scrutiny Committee

Dr Henry Ticehurst, Medical Director/Deputy CEO
(Acting)

Laura Rooney, Head of Communications

28 March 2017

Agenda

- Strategic Plan overview
- Update on the CQC improvement programme
- Trust leadership arrangements
- Any other business

Strategic plan overview

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 www.penninecare.nhs.uk

Our five year strategy: 2016-2021

our strategy is focused on the delivery of whole person, place-based care

Our vision:

Our vision is to deliver the best care to patients, people and families in our local communities by working effectively with partners to help people to live well.

Our values:

Compassionate
Accountable
Responsive
Effective
Safe

Our goals:

- Put **local people** and communities first
- Provide **high quality** whole person care
- Deliver **safe and sustainable** services
- Be a **valued** partner
- Be a **great place to work**

offer to the people:

We will create a positive experience by delivering care that:

- Empowers you to **live well and stay well**
- Is **high quality** and evidence-based
- Is **personalised and tailored** to your needs
- Is **integrated and seamless**
- Is **local, accessible and responsive**



offer to the place:

We will be a committed and trusted local partner by:

- **Working in partnership**, proactively contributing to the strategic and operational development of each town
- Providing a bespoke service offer **based on local needs**
- Sharing our **clinical innovation** and expertise
- Assuring the **safety and effectiveness** of our services through robust governance
- Providing a **highly-skilled and motivated workforce** to deliver person-centred care



Key priorities:

Supportive local strategies

Develop and implement a strategy and operating model tailored to each town to ensure services meet the needs of each place.

Building effective relationships

Be a valued partner by sharing expertise, acting with integrity and empowering staff at all levels to build effective relationships that strengthen communities.

Continually improve quality

Refresh the Trust's Quality Strategy, incorporating CQC findings, refine the Quality Assurance process and attract increased investment into research and development.

Space for innovation

Stimulate innovation and commercial thinking by sharing best practice,

developing ambitious whole person, place-based initiatives, and adopting a co-design approach to create richer outcomes.

A workforce for the future

Ensure that recruitment processes reflect our values, focus staff development on whole person, place-based care delivery, invest in workforce planning and explore new approaches to attract and empower a more diverse workforce.

Health informatics

Use health information and technology to effectively support and enhance patient care, multi-agency working, service delivery, commissioner relationships and allow us to have an in-depth understanding of our local communities.

Transformation programme

**GM Strategic
Plan &
Locality
Plans**



**PMO
transformation
programmes**



**PMO
enablers /
cross cutting
programmes**



CQC improvement programme

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Inspection outcome

Overall rating	Requires improvement	
Are services safe?	Requires improvement	
Are services effective?	Requires improvement	
Are services caring?	Good	
Are services responsive?	Good	
Are services well-led?	Requires improvement	

Outcome by service line

	Overall	Safe	Effective	Caring	Responsive	Well-led
Cambeck Close	Good	Good	Good	Good	Outstanding	Good
Older Peoples Wards	Requires improvement	Requires improvement	Requires improvement	Requires improvement	Good	Requires improvement
CAMHS inpatient	Outstanding	Outstanding	Good	Outstanding	Outstanding	Outstanding
Older Peoples CMHTs	Good	Good	Good	Good	Good	Good
Community LD	Good	Requires improvement	Good	Good	Good	Good
Forensic inpatient/secure wards	Good	Good	Good	Good	Good	Good
Adult CMHTs	Requires improvement	Requires improvement	Requires improvement	Good	Good	Good
Community CAMHS	Good	Good	Good	Good	Requires improvement	Good
Children's Community Services	Good	Requires improvement	Good	Good	Good	Good
Intermediate Care	Good	Good	Good	Good	Good	Good
RHSD Wards	Good	Good	Good	Good	Good	Good
Drug and Alcohol	Good	Good	Good	Good	Good	Good
Acute Wards and PICU	Requires improvement	Requires improvement	Requires improvement	Good	Requires improvement	Requires improvement
Crisis Services and Health Based Places of Safety	Requires improvement	Requires improvement	Requires improvement	Good	Good	Requires improvement
End of Life	Requires improvement	Requires improvement	Requires improvement	Not rated	Requires improvement	Requires improvement
Adult Community Services	Requires improvement	Requires improvement	Good	Good	Good	Requires improvement
Pennine Care Overall	Requires improvement	Requires improvement	Requires improvement	Good	Good	Requires improvement

Key headlines

- One service rated as outstanding, nine rated as good, six rated as requires improvement
 - 90% of services rated good or outstanding for caring
 - No services rated as inadequate
 - No enforcement actions
 - No warning notices
- 

Key improvement themes




Assurance process



Leadership update

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Summary of changes

- Michael McCourt finished in February
 - Martin Roe now Acting Chief Executive
 - Dr Henry Ticehurst, Medical Director, also Acting Deputy Chief Executive
 - Emma Tilston, Acting Executive Director of Finance
 - Chairman's tenure due to end in October
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Trust Board

 <p>John Schofield Chairman</p>		 <p>Martin Roe Chief Executive (Acting)</p>		
Non-Executive Directors	 <p>Joan Bereford Non-Executive Director/ Deputy Chair</p>	 <p>Tony Berry Non-Executive Director/ Chair of Audit Committee</p>	 <p>Dr Henry Tioehurst Medical Director/ Deputy Chief Executive (Acting)</p>	 <p>Ian Trodden Executive Director of Nursing and Healthcare Professionals</p>
	 <p>Ian Bevan Non-Executive Director</p>	 <p>The Rt. Hon. Lord Keith Bradley Non-Executive Director</p>	 <p>Judith Crosby Executive Director of Service Development and Sustainability</p>	 <p>Keith Walker Executive Director of Operations</p>
	 <p>Professor Sandra Jowett Non-Executive Director/Senior Independent Director</p>	 <p>Mike Livingstone Non-Executive Director</p>	 <p>Emma Tilton Executive Director of Finance (Acting)</p>	
	 <p>Professor Paula Ormandy Non-Executive Director</p>			
			Executive Directors	

CEO recruitment

- Specialist agency GatenbySanderson appointed to conduct recruitment process
- Role has been advertised nationally in Health Service Journal and Management Journal
- Closing date 31 March 2017
- Final assessment and interviews 9/10 May 2017
- Will include stakeholder engagement
- Council of Governors final ratification
- Candidate in post circa Sept/Oct pending notice period

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